Customer Advocate

The world is waiting for you!

Have you heard of us? We are **LYNXLOG** and we assist Town Clerks, Harbormasters, and Animal Welfare officers to focus on safety and security by eliminating administrative and support burdens. With recent incredible demands for our software and support we are seeking qualified dreamers and entrepreneurial junkies.

Right now, we're seeking to add a **junior software engineer** to help our team work on the continuous improvement of our platform and to support our customer requests ultimately achieving legendary support.

What will my role involve?

BUILDING STUFF: Coding, code reviews, fixing bugs, peer programming, incident response, reverse-engineering tasks, data massaging and loading, testing on various platforms and browsers as well as other deep thinking and super creative tasks.

DESIGNING STUFF: Collaborating with product designers, establishing MVP, ensuring code maintainability and thrilling our customers.

CUSTOMER STUFF: Communicating with our customer base to ensure complete satisfaction and to assist with their tasks. Occasional on-site visits and customer training may be required.

STARTUP STUFF: Participate in other start-up activities that will exercise your entrepreneurial spirit and open your world to many growth opportunities.

Ideal Candidate:

This is a junior position in a startup venture. We expect to train and work with our staff to help them reach their highest potential. That is why we list experience last.

Education - Bachelor's degree with Computer Science focus or higher

Personality - Outgoing, great communication skills, self-motivated and creative thinker

Programming Languages/Platforms - PHP, Javascript, JQuery, Sproutcore, MySQL, HTML5

Let's build something special. We cannot wait to hear from you.

Our hiring philosophy: *Attitude | Aptitude | Experience*

Contact: Joe Romanowski joe@mooringinfo.com 617.699.4171